



STATE OF MARYLAND

DHMH

Maryland Department of Health and Mental Hygiene

Office of Health Care Quality

Spring Grove Center • Bland Bryant Building

55 Wade Avenue • Catonsville, Maryland 21228-4663

Robert L. Ehrlich, Jr., Governor – Michael S. Steele, Lt. Governor – S. Anthony McCann, Secretary

November 6, 2006

Ms Joanne Knapp
Acting Facility Director
Rosewood Center
200 Rosewood Lane
Owings Mills, MD 21117

PROVIDER # 21G004
Re: PLAN OF CORRECTION NOT ACCEPTED

Dear Ms. Knapp:

The Office of Health Care Quality has reviewed the Plan of Correction submitted in response to the survey that concluded on September 29, 2006. As stated in the notice that was sent with the CMS 2567 an acceptable PoC must contain the following:

1. What corrective action will be accomplished for those individuals found to have been affected by the deficient practice;
2. How you will identify other individuals having the potential to be affected by the same deficient practice and what corrective action will be taken;
3. What measures will be put into place or what systemic changes you will make to ensure that the deficient practice does not recur;
4. How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place and;
5. Specific date when the corrective action will be completed.

The submitted PoC fails to address the components of an acceptable PoC (missing component will be indicated by number as noted above) as follows:

Tag W104: Missing components 3 and 4 for all maintenance problems cited, also need to submit credible evidence (i.e., work orders for repairs or contract agreement for work to be performed, for example, purchase order for mattresses, contract for service to soap/disinfectant pumps, etc.).

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Tag W111: Missing components 3 and 4. Therapy staff are not the only staff who use the instruction sheets to document training. Need credible evidence of training, (i.e., staff training rosters).

Tag W122: Need credible evidence of training.

Tag W126: Missing components 1, 2, 3 and 4.

Tag W127: Missing components 2, 3, and 4.

Tag W129: Missing components 3 and 4.

Tag W137: Missing components 2, 3 and 4.

Tag W154: Missing component 3 and 4. Also, need to submit revised reporting form, revised policy and staff training rosters.

Tag W155: Missing components 3 and 4. PoC does not address training of staff in regard to new policy; will also need staff training rosters when training is complete.

Tag W156: Missing components 3 and 4; need credible evidence (i.e., revised policy and staff instruction records).

Tag W157: Missing components 3 and 4; need credible evidence (i.e., staff instruction records).

Tag W159: Missing components 3 and 4; need credible evidence (i.e., staff instruction records).

Tag W227: Missing components 2, 3 and 4

Tag W248: Missing components 1, 2, 3 and 4.

Tag W249: Missing components 2, 3 and 4. Also, within the first citation, reference is to training goals numbers 17 and 18 for individual number 10, not individuals 17 and 18. Second citation for individual #17, is not addressed or confused with #18(?). Also, need to submit staff instruction records.

Tag W252: Missing components 2, 3, and 4. Plan does not address the lack of data collection and what the facility is doing about it.

Tag W255: Missing components 2 and 4. Need credible evidence of staff training.

Tag W288: Missing components 2, 3, and 4. Plan does not address the lack of prompt psychology services.

Tag W295: Missing components 2, 3, and 4.

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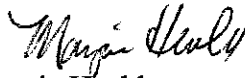
Tag W312: Missing components 3, and 4.

Tag W473: Missing components 3 and 4. Also, the PoC does not address what is to occur if the temperature of the food is outside of the acceptable ranges when it arrives. Also, the food is to be served within 15 minutes of being removed from the temperature control device, the serving trays are not temperature control devices.

An acceptable PoC must be submitted to this office by November 16, 2006. Failure to submit an acceptable PoC by may result in a Civil Money Penalty (CMP).

If you have any questions concerning the instructions contained in this letter, please contact me at 410-402-8201 or fax 410-402-8234.

Sincerely,



Margie Heald
Deputy Director- Federal Programs

cc: License File II
Gwen Winston, DDA
Alexis Melin, DDA Regional Office