

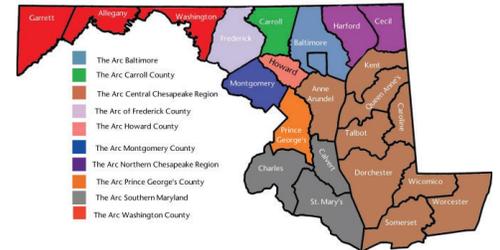
Executive Summary

A survey of the ten local chapters of The Arc in Maryland showed startling statistics that point to a pending system-wide breakdown which will leave thousands of people with I/DD at risk—potentially stranded with no support services and no available providers.

While the numbers reflected in this report are representative of the 10 chapters of The Arc, we believe the data has much wider applicability and should be viewed as a sample of what is happening more broadly across the state of Maryland in provider organizations funded through the Developmental Disabilities Administration (DDA).

With CDC recommendations to limit group sizes, expand distances of proximity, expand cleaning protocols, and place additional consideration and care on the needs of people with underlying health conditions and advanced age, everything must be re-examined.

The data in this report exposes the true conditions of provider organizations and illuminates considerations state leaders should heed for the rebuilding, stabilization and future health services for people with I/DD. The state has a responsibility to ensure the safety, quality and viability of the DDA community-based system of services and supports.



17,764 Marylanders with I/DD receive community-based, DDA-funded services

30% are supported by chapters of The Arc

4,300+ people are employed by chapters of The Arc in Maryland

88% are Direct Support Professionals (DSPs)



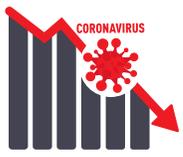
Findings (2-month time frame)



Added Expenses

\$409,675 spent on PPE (personal protective equipment) and cleaning services

\$1.88 million spent on additional overtime, incentive pay, hazard pay and sick leave



Decreased Revenues

\$3.8 million lost as organizations have been unable to provide and receive funding for essential services, leaving them without funds to cover fixed operating costs

Canceled events and donor fatigue reduced or eliminated much-needed fundraising revenue



Decline in Essential Service Access

Nearly 50% decline in people with I/DD accessing essential day services and supports

Findings continued (2-month time frame)



Barriers to Participation in Remote Supports

63% of providers reported people with I/DD experienced barriers to remote supports, including lack of technology, lack of skills and lack of internet service

75% reported the person's disability was preventing the person from meaningfully participating



Dangerously Low Operating Reserves

1.2 months of funding remain in operational reserves for most disability support organizations, far below the suggested 6 months of reserves (ANCOR membership survey, April 2020)



Program Admissions On Hold

Many people in need of services are unable to contract with a provider, as some admissions are on hold until after the pandemic

Recommendations for Recovery

1

Services for Marylanders with intellectual and developmental disabilities should be flexible and person-centered, with funding that supports meaningful transition, recovery and stabilization of the provider network.

- We recommend DDA works to ensure that people with I/DD have adequate technology and internet/phone service to access necessary virtual supports, and to provide continued billing flexibility for the provision of remote supports.
- We recommend DDA supports providers as they implement statewide guidelines about social distancing, cleaning and infection control, and decreased group sizes, in addition to providing flexibility about service delivery for highly vulnerable people.
- We recommend the state commit resources to reduce the impact on I/DD service providers who have experienced hardship during the COVID-19 pandemic.
- We recommend the state increase ongoing funding for developmental disability providers so they may transform and continue to deliver essential services and supports.

2

A portion of the federal emergency relief funding provided to Maryland should be designed for developmental disabilities services recovery.

- We recommend the state allocate funding specifically for DDA providers as part of the FFCRA 6.2% increase to federally-matched Medicaid funds.
- We recommend the state allocate funding specifically for DDA providers as part of the first disbursement of the CARES Act.